The Core Humanitarian Standard (CHS) on Quality and Accountability

CHS sets out Nine Commitments that humanitarian sector organisations can use to improve the quality and effectiveness of their work.

Core Humanitarian Standard • Core Humanitarian Standard • Core Humanitarian Standard • Core Humanitarian Standard •

Communities and people affected by crisis

Humanity • Impartiality • Neutrality • Independence

1 Humanitarian response is appropriate and relevant.

2 Humanitarian response is effective and timely.

3 Humanitarian response strengthens local capacities and avoids negative effects.

4 Humanitarian response is based on communication, participation and feedback.

5 Complaints are welcomed and addressed.

6 Humanitarian response is coordinated and complementary.

7 Humanitarian actors continuously learn and improve.

8 Staff are supported to do their job effectively, and are treated fairly and equitably.

9 Resources are managed and used responsibly for their intended purpose.

SEEDS

CHSAlliance